

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

November & December Availity Training Webinars

This is an advisory notification to Molina Healthcare of California (MHC) network providers on the remaining 2023 Availity Essentials training webinars.

What you need to know:

Availity is MHC's official, secure provider portal. New features and enhancements are continually added to Availity to simplify workflows and reduce administrative burdens. Some of the core features available to providers include:

- Eligibility and Benefits
- Claims inquiry
- Claims submission
- Saved claims
- Claims template portal
- Member search

What you need to do:

If your organization is not yet registered for Availity Essentials, please register now at: <https://availity.com/MolinaHealthcare> and click the **Register** button.

For registration issues, call Availity Client Services at (800) AVAILITY (282-4548). Assistance is available Monday - Friday, 8 a.m. to 8 p.m. ET.

Once you have your Availity Essentials account, you can learn more about the features and functionalities offered to Molina providers.

When this is happening:

To register for a training session, log into Availity Essentials, proceed to the Help & Training section located at the top right of the screen, and select Get Trained. Once in the training catalog, go to the Sessions tab at the top of the page to view the available offerings.

Upcoming training dates for **Availity Essentials Provider Portal Overview for Molina Providers – Live Webinar** are as follows:

- Wednesday, November 15 @ 11:00 a.m. - 12:15 p.m. PT
- Tuesday, December 5 @ 10:00 a.m. - 11:15 a.m. PT

PLEASE SEE THE ATTACHED FLYERS FOR MORE INFORMATION!

What if you need assistance?

If you have any questions regarding the notification, don't hesitate to get in touch with your Molina Provider Relations Representative below:

Service County Area	Provider Relations Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Teresa Suarez Laura Gonzalez	909-577-4351 562-549-3782 562-549-4887	Deletha.Foster@molinahealthcare.com Teresa.Suarez2@molinahealthcare.com Laura.Gonzalez3@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz Daniel Amirian LaToya Watts	562-517-1014 562-549-3550 562-549-4809 562-549-4069	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Latoya.Watts@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi	562-549-3708	Johonna.Eshalomi@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos Lincoln Watkins	562-549-4403 562-549-3825 562-549-4900 858-300-7722	Briana.Givens@molinahealthcare.com Salvador.Perez@molinahealthcare.com Dolores.Ramos@molinahealthcare.com Lincoln.Watkins@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.

Learn the end-to-end, ins and outs in a Live Webinar

Did you know you could be submitting and managing your transactions for Molina Healthcare on Availity?

Knowing the ins and outs of working with Molina can be invaluable in streamlining your workflow. That's why Availity and Molina are teaming up to offer a live webinar, "Availity Essentials Provider Portal Overview for Molina Providers."

We'll show you how to work with Molina on Availity and access popular Single Sign On (SSO) capabilities. Here's a preview of what you'll learn:

- View and submit claims
- Upload supporting documentation using the Send Attachments feature
- Directly message Molina Healthcare from within the Claim Status and E&B transactions
- Access these SSO capabilities through Molina's Payer Space: Appeals/Correct Claims, Authorizations, Member Roster, and Reports

We know you've been busy so we're offering a few more training opportunities to fit with your schedule. Join Availity and Molina for **Availity Essentials Provider Portal Overview for Molina Healthcare Providers** on these dates:

- **Monday, September 25** @ 12:00 p.m. - 1:15 p.m. ET, 9:00 a.m. - 10:15 a.m. PT
- **Thursday, October 12** @ 2:00 p.m. - 3:15 p.m. ET, 11:00 a.m. - 12:15 p.m. PT
- **Tuesday, October 24** @ 1:00 p.m. - 2:15 p.m. ET, 10:00 a.m. - 11:15 a.m. PT
- **Wednesday, November 15** @ 2:00 p.m. - 3:15 p.m. ET, 11:00 a.m. - 12:15 p.m. PT
- **Tuesday, December 5** @ 1:00 p.m. - 2:15 p.m. ET, 10:00 a.m. - 11:15 a.m. PT

Bonus! For your convenience, all attendees will receive a handout with tips on accessing the Availity tools that they can use for Molina.

To register for one of the above training sessions, log into Availity Essentials and proceed to the Help & Training section located at the top right of the screen and select Get Trained. Once in the training catalog, go to the Sessions tab at the top of the page and then you will see the above trainings listed as **Availity Essentials Provider Portal Overview for Molina Providers – Live Webinar**.

Not registered with Availity Essentials? Registering your organization is easy and free. Your organization's administrator should register on availity.com/molinahealthcare.

[Sign up here](#)



Availity Essentials is Molina Healthcare's exclusive provider portal

Availity Essentials is Molina Healthcare's official secure provider portal for Traditional (non-atypical) providers. Some of the core features available in Essentials for Molina Healthcare include eligibility & benefits, attachments, claim status, Smart claims, Payer Space (submit and check prior authorizations as well as appeal status and appeal/dispute).

Several new features and enhancements have recently been added to Availity Essentials for Molina Healthcare providers. In case you missed it, check out the latest enhancements that were designed to simplify your workflows and reduce administrative burden:

What's new?	How does it benefit me?
Claims Corrections	Molina providers now have access to a new claims correction feature from the claim status page. Claims Correction allows you to correct and resubmit a paid or denied claim from the claim status response page.
Overpayments	Eliminate mail and fax for faster dispute resolution and ensure overpayment requests are up to date. View the status and details of any claim Molina has identified as an overpayment. Request additional information, dispute, or resolve the overpayment.
Patient Search	Save time entering patient information for eligibility and benefits inquiries. Enter the patient's member ID or last name, first name, and DOB, and select the patient matching the criteria. The information will automatically populate on the request.
Molina Medicare Now Included in Molina Healthcare Payer Option	Select only one option in the payer field. The Molina Medicare option no longer displays in the payer field. When you select the Molina Healthcare option for the region, the plan coverage for the member includes Dual-Eligible, Marketplace, Medicare, and Medicaid.

Not registered with Availity Essentials?

If your organization is not yet registered for Availity Essentials and you're responsible for the registration, please visit Availity.com/MolinaHealthcare and click the **Register** button.

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Dive Deeper into Essentials

Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in > go to **Help & Training > Get Trained** to register for a webinar.