

Provider Satisfaction Survey

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
- Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

What you need to know:

We invite you to participate in a quick survey to help us understand how we can better serve our provider network.

We are seeking input from all our contracted providers and staff members who regularly work with Molina Healthcare. Your feedback and unique perspective are incredibly valuable to us.

When this is happening:

The Provider Satisfaction Survey is currently **open**. The survey will close on **September 29, 2023**.

What you need to do:

Please scan the QR code or click the link below to participate in our 2-minute survey!



https://qfreeaccountssjc1.az1.qualtrics.com/jfe/form/SV_af6lt5B9ci5Kuns

Thank you in advance for your participation. Your feedback is confidential and will be used to improve Molina Healthcare's provider partner experience.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Teresa Suarez	909-577-4351 562-549-3782	Deletha.Foster@molinahealthcare.com Teresa.Suarez2@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz Daniel Amirian	562-517-1014 562-549-3550 562-549-4809	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com Daniel.Amirian@molinahealthcare.com
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San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Salvador Perez	562-549-4403 562-549-3825	Briana.Givens@molinahealthcare.com Salvador.Perez@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.