THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:
☒ Imperial
☒ Riverside/San Bernardino
☒ Los Angeles
☒ Orange
☒ Sacramento
☒ San Diego

LINES OF BUSINESS:
☒ Molina Medi-Cal Managed Care
☒ Molina Medicare
☒ Molina Marketplace (Covered CA)

PROVIDER TYPES:
☒ **Medical Group/ IPA/MSO**
Primary Care
☒ IPA/MSO
☒ Directs
Specialists
☒ Directs
☒ IPA
☒ **Hospitals**
Ancillary
☒ CBAS
☒ SNF/LTC
☒ DME
☒ Home Health
☒ Other

Availity Essentials Is Now Molina Healthcare's Exclusive Provider Portal

The countdown is on! 7 weeks are left until the Molina legacy provider portal sunsets!

What you need to know:

Availity Essentials is now the official secure provider portal for MHC. The following tools will be accessible **only** via Availity Essentials:

- Eligibility and Benefits
- Claims inquiry
- Claims submission
- Saved claims
- Claims template portal
- Member search

When is this happening:

The Molina legacy provider portal will be sunset on **July 25, 2023,** and all access will be blocked.

What you need to do:

If your organization is not yet registered for Availity Essentials, please register now at: https://availity.com/MolinaHealthcare and click the **Register** button.

For registration issues, call Availity Client Services at (800) AVAILITY (282-4548). Assistance is available Monday-Friday, 8 a.m. to 8 p.m. ET.

Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in > go to **Help & Training** > **Get Trained** to register for a webinar.

- Wednesday, June 7, 12-1:15 p.m. ET, 9 a.m.-10:15 a.m. PT
- Friday, June 23, 10-11:15 a.m. ET, 7-8:15 a.m. PT

PLEASE SEE THE ATTACHED FLYER FOR MORE INFORMATION.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz	562-517-1014 562-549-3550	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Carlos Liciaga Salvador Perez	562-549-4403 858-614-1591 562-549-3825	Briana.Givens@molinahealthcare.com Carlos.Liciaga@molinahealthcare.com Salvador.Perez@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name, NPI, county, and fax number and you will be removed within 30 days.

Availity Essentials is now Molina Healthcare's exclusive provider portal

Availity Essentials is now the official secure provider portal for Molina Healthcare (Molina) for all eligibility and benefits, claims, authorizations, and more. After **July 25**, when the Molina legacy provider portal is sunset, the following tools will be accessible **only** via Availity Essentials: **eligibility and benefits, claims inquiry, claims submission, saved claims, claims template portal and member search**.

The following enhancements were recently added on Availity Essentials to help make the most out of working with Molina:

What's new?	How does it benefit me?
Overpayments	Eliminate mail and fax for faster dispute resolution and ensure overpayment requests are up to date. View the status and details of any claim Molina has identified as an overpayment. Request additional information, dispute, or resolve the overpayment.
Claims Corrections *(Coming May 8th)*	Molina providers now have access to a new Claims Correction feature from the Claim Status page. Claims Correction allows you to correct and resubmit a paid or denied claim from the Claim Status response page.
Patient Search	Save time entering patient information for eligibility and benefits inquiries. Enter the patient's member ID or last name, first name and DOB, and select the patient matching the criteria. The information will automatically populate on the request.

If your organization is not yet registered for Availity Essentials and you're responsible for the registration, please visit **Availity.com/MolinaHealthcare** and click the **Register** button. For registration issues, call Availity Client Services at (800) AVAILITY (282-4548). Assistance is available Monday-Friday, 8 a.m. to 8 p.m. ET.

Once you have your Availity Essentials account, you can learn more about the features and functionality offered for Molina providers. Simply log in > go to **Help & Training** > **Get Trained** to register for a webinar.

- **Tuesday, May 9, 2-3:15 p.m. ET, 11 a.m.-12:15 p.m. PT**
- **Thursday, May 25, 3-4:15 p.m. ET, 12 p.m.,-1:15 p.m. PT**
- **Wednesday, June 7, 12-1:15 p.m. ET, 9 a.m.-10:15 a.m. PT**
- **Friday, June 23, 10-11:15 a.m. ET, 7-8:15 a.m. PT**

MolinaHealthcare.com

MOLINA® HEALTHCARE