

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:****COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:**

- Medical Group/ IPA/MSO**
  - Primary Care**
  - IPA/MSO
  - Directs
  - Specialists**
  - Directs
  - IPA
- Hospitals**
  - Ancillary**
  - CBAS
  - SNF/LTC
  - DME
  - Home Health
  - Other

## Medi-Cal Rx Reinstatement Resources

This is an advisory notification to Molina Healthcare of California (MHC) network providers with educational outreach from the Department of Health Care Services (DHCS) for Phase III of the Medi-Cal Rx reinstatement plan.

**What you need to know:**

The DHCS is in the process of transitioning all Medi-Cal pharmacy services from Managed Care (MC) to fee-for-service. The Medi-Cal pharmacy benefits and services administered by DHCS in the fee-for-service delivery system is identified as "Medi-Cal Rx." Medi-Cal Rx includes all pharmacy services billed as a pharmacy claim, such as:

- Outpatient drugs (prescription and over-the-counter), including Physician-Administered Drugs (PADs)
- Enteral nutrition products
- Medical supplies

Medi-Cal Rx did not change:

- The scope of the existing Medi-Cal pharmacy benefit
- Providing pharmacy services as part of a bundled/all-inclusive billing structure in an inpatient or long-term care setting
- Existing Medi-Cal managed care pharmacy carve-outs (e.g., blood factor, HIV/AIDS drugs, antipsychotics, or drugs used to treat substance use disorder)
- The State Fair Hearing process

**When this is happening:**

On **May 19, 2023**, Phase III, Lift 3 (P3/L3) will be implemented, lifting the Transition Policy for 22 Standard Therapeutic Classes (STCs). This is the third in a series of lifts to retire or phase out the grandfathering of historical prior authorizations (PAs) and claims by lifting the override of NCPDP Reject Code 75 – Prior Authorization Required.

To learn which STCs will be impacted by the implementation, please refer to the DHCS 30-Day Countdown – Phase III, Lift 3 Bulletin: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.04\\_A\\_30-Day\\_Countdown\\_Phase\\_III\\_Lift\\_3\\_Retirement\\_of\\_the\\_Transition\\_Policy.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.04_A_30-Day_Countdown_Phase_III_Lift_3_Retirement_of_the_Transition_Policy.pdf).

**What you need to do:**

For the latest information about reinstatement plans for Phases II, III, and IV please visit the Medi-Cal Rx Education & Outreach page and select the "Reinstatement" tab: <https://medi-calrx.dhcs.ca.gov/home/education/>.

The website links below are additional resources to support Providers through this transition.

## Medi-Cal Rx Bulletin & News

- Reinstatement Spotlight (Released 5/5/23): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_WN\\_Reinstatement\\_Spotlight\\_May\\_5\\_2023.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_WN_Reinstatement_Spotlight_May_5_2023.pdf)
- Reminder: Prior Authorizations Signature Requirements: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_A\\_Reminder\\_PA\\_Signature\\_Requirements.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Reminder_PA_Signature_Requirements.pdf).
- Refill of Continuous Glucose Monitoring (CGM) Supplies: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_A\\_Refill\\_of\\_CGM\\_Supplies.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Refill_of_CGM_Supplies.pdf)
- Discontinuation of the COVID-19 Uninsured Group Program: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_A\\_Discontinuation\\_COVID-19\\_Uninsured\\_Group\\_Program.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Discontinuation_COVID-19_Uninsured_Group_Program.pdf)
- Reinstatement of the Medi-Cal Rx Controlled Substance Policy on Buprenorphine Products: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_A\\_Reinstatement\\_of\\_Medi-Cal\\_Rx\\_Controlled\\_Substance\\_Policy\\_Buprenorphine\\_Products.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Reinstatement_of_Medi-Cal_Rx_Controlled_Substance_Policy_Buprenorphine_Products.pdf)
- Updates to the List of Covered Emergency Use of Authorization (EUA) COVID-19 Antigen Tests, Effective June 1, 2023: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_A\\_Updates\\_to\\_the\\_List\\_Covered\\_EUA\\_COVID-19\\_Antigen\\_Tests\\_Effective\\_06012023.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Updates_to_the_List_Covered_EUA_COVID-19_Antigen_Tests_Effective_06012023.pdf)
- Updated: Appendix H – List of Physician Administered Drugs (PADs) with Reject Code 816: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_A\\_Updated\\_Appendix\\_H\\_List\\_PADs\\_with\\_Reject\\_Code\\_816.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Updated_Appendix_H_List_PADs_with_Reject_Code_816.pdf)
- Policy Reminder: Limitations on Coverage of Certain Drugs or Classes of Drugs: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2024.04\\_A\\_Policy\\_Reminder\\_Limitations\\_on\\_Coverage\\_of\\_Certain\\_Drugs\\_or\\_Classes\\_of\\_Drugs.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2024.04_A_Policy_Reminder_Limitations_on_Coverage_of_Certain_Drugs_or_Classes_of_Drugs.pdf)
- Changes to the Family PACT Pharmacy Formulary: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.04\\_A\\_Family\\_PACT\\_Pharmacy\\_Formulary.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.04_A_Family_PACT_Pharmacy_Formulary.pdf)
- Changes to the Contract Drug List (CDL): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_A\\_Changes\\_to\\_the\\_CDL.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Changes_to_the_CDL.pdf)
- Changes to the Contract Drugs List (CDL) – Over-the-Counter Drugs: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_A\\_Changes\\_to\\_CDL\\_Over-the-Counter\\_Drugs.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_A_Changes_to_CDL_Over-the-Counter_Drugs.pdf)
- Submitting Prior Authorization Requests in Advance of Retirement of the Transition Policy – Processing Issue Resolved: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.03\\_A\\_PA\\_Submission\\_in\\_Advance\\_of\\_the\\_Retirement\\_of\\_the\\_Transition\\_Policy\\_Processing\\_Issue\\_Resolved.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.03_A_PA_Submission_in_Advance_of_the_Retirement_of_the_Transition_Policy_Processing_Issue_Resolved.pdf)
- Medi-Cal Rx Reinstatement of Prior Authorizations and Retirement of the Transition Policy (Phases II, III, and IV): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/education-and-outreach/Slidedeck\\_PA\\_Reinstatement\\_and\\_Transition\\_Policy\\_Retirement\\_Phases\\_II\\_III\\_IV.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/education-and-outreach/Slidedeck_PA_Reinstatement_and_Transition_Policy_Retirement_Phases_II_III_IV.pdf)
- Medi-Cal Rx Monthly Bulletin for May: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05\\_B\\_Monthly\\_Bulletin.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2023.05_B_Monthly_Bulletin.pdf)
- Medi-Cal Rx Phase II and Preparing for Phase III Transition Policy Retirement – Frequently Asked Questions (FAQs): [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/faq/Reinstatement\\_Plan\\_Phase\\_II\\_FAQ.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/faq/Reinstatement_Plan_Phase_II_FAQ.pdf)
- Medi-Cal Rx Reinstatement Webinar:  
<https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWtUJvRC9CY2x5MkluTFJsZz09#success>
  - Occurs every Friday at 12 p.m. PST. There is no registration required and will provide information specific to Phase III, Lift 2 reinstatement prior authorization (PA) requirements for beneficiaries 22 years of age and older, as well as discussions about the submission of PAs in advance of the retirement of the Transition Policy.

*If you are not contracted with Molina and wish to opt out of the Just the Fax, email: [mhcproviderjustthefax@molinahealthcare.com](mailto:mhcproviderjustthefax@molinahealthcare.com)  
Please include provider name and fax number and you will be removed within 30 days.*

### Need more information about Medi-Cal Rx?

The Medi-Cal Rx Customer Service Center (CSC) is available 24 hours a day, 7 days a week, and 365 days a year! Call the CSC at 1-800-977-2273 for help with claim denials, prior authorization status, account password and unlock assistance, beneficiary support, and other inquiries about Medi-Cal Rx. For general information, check out the following resources:

- Medi-Cal Rx Web Portal: <https://medi-calrx.dhcs.ca.gov/home/>
- Daily live Office Hours for Providers from 12:00 p.m. to 1:00 p.m. PST: <https://magellanhealth.zoom.us/j/97143651361?pwd=Vk1mckZWTUJvRC9CY2x5MkluTFJsZz09#success>
- Medi-Cal Rx List of Resources: [https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.04\\_A\\_Medi-CalRx\\_List\\_of\\_Resources.pdf](https://medi-calrx.dhcs.ca.gov/cms/medicalrx/static-assets/documents/provider/bulletins/2022.04_A_Medi-CalRx_List_of_Resources.pdf)
- Medi-Cal Rx Subscription Service (MCRxSS) sign-up: <https://mcrxsspages.dhcs.ca.gov/Medi-CalRxDHCSgov-Subscription-Sign-Up>

### **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	<a href="mailto:Deletha.Foster@molinahealthcare.com">Deletha.Foster@molinahealthcare.com</a>
Los Angeles	Clemente Arias	562-517-1014	<a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a>
	Christian Diaz	562-549-3550	<a href="mailto:Christian.Diaz@molinahealthcare.com">Christian.Diaz@molinahealthcare.com</a>
Los Angeles / Orange County	Maria Guimoye	562-549-4390	<a href="mailto:Maria.Guimoye@molinahealthcare.com">Maria.Guimoye@molinahealthcare.com</a>
Sacramento	Jennifer Rivera Carrasco	562-542-2250	<a href="mailto:Jennifer.RiveraCarrasco@molinahealthcare.com">Jennifer.RiveraCarrasco@molinahealthcare.com</a>
San Bernardino	Luana McIver	909-501-3314	<a href="mailto:Luana.Mciver@molinahealthcare.com">Luana.Mciver@molinahealthcare.com</a>
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	<a href="mailto:Vanessa.Lomeli2@molinahealthcare.com">Vanessa.Lomeli2@molinahealthcare.com</a>
Riverside County	Mimi Howard	562-549-3532	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>
San Diego / Imperial County	Briana Givens	562-549-4403	<a href="mailto:Briana.Givens@molinahealthcare.com">Briana.Givens@molinahealthcare.com</a>
	Carlos Liciaga	858-614-1591	<a href="mailto:Carlos.Liciaga@molinahealthcare.com">Carlos.Liciaga@molinahealthcare.com</a>
	Salvador Perez	562-549-3825	<a href="mailto:Salvador.Perez@molinahealthcare.com">Salvador.Perez@molinahealthcare.com</a>

*If you are not contracted with Molina and wish to opt out of the Just the Fax, email: [mhcproviderjustthefax@molinahealthcare.com](mailto:mhcproviderjustthefax@molinahealthcare.com)  
Please include provider name and fax number and you will be removed within 30 days.*