THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:
☒ Imperial
☒ Riverside/San Bernardino
☒ Los Angeles
☒ Orange
☒ Sacramento
☒ San Diego

LINES OF BUSINESS:
☒ Molina Medi-Cal Managed Care
☒ Molina Medicare Options Plus
☒ Molina Marketplace (Covered CA)

PROVIDER TYPES:
☒ **Medical Group/ IPA/MSO**
  Primary Care
☒ IPA/MSO
☒ Directs
  Specialists
☒ Directs
☒ IPA
☒ **Hospitals**
  Ancillary
☒ CBAS
☒ SNF/LTC
☒ DME
☒ Home Health
☒ Other

Availity Essentials Overpayment Webinar

This is an advisory notification to Molina Healthcare of California (MHC) network providers on the upcoming release of the Molina Healthcare: Availity Essentials Overpayments Tool.

What you need to know:

Availity and MHC will be rolling out a new Essentials workflow that is creating a better way for provider offices to manage overpayments. This new streamlined electronic process will help eliminate mail and fax for faster dispute resolution, and keep you current with overpayment requests.

When this is happening:

The Availity Essentials Overpayments Tool will be available on April 18, 2023. Availity and MHC representatives will demonstrate how easy it is to use this new simplified workflow through live webinars offered on April 18 and April 20. We'll guide you through how to:

- View the status and details of any claims where Molina has identified an overpayment
- Request additional information, and dispute or resolve the overpayment
- Upload documents and use the conversation feature within the tool

What you need to do:

Register for the webinars below:

Date: April 18, 2023
Time: 12:00 p.m. PST
Webinar Registration Link:
https://apps.availity.com/public/apps/home/#!/newPage?appUrl=%2Fweb%2Fspc%2Fdisclaimers%2F%23%2Fsubmit%3FtermsAgreed%3Dtrue%26type%3Dsaml%26ssoId%3Dhq1Vz0983R%26redirectPath%3D%252Fsaml%252Finit%253Fredirect_uri%253D%252Fcatalog%252Fcourses%252F3177369

Date: April 20, 2023
Time: 8:00 a.m. PST
Webinar Registration Link:
https://apps.availity.com/public/apps/home/#!/newPage?appUrl=%2Fweb%2Fspc%2Fdisclaimers%2F%23%2Fsubmit%3FtermsAgreed%3Dtrue%26type%3Dsaml%26ssoId%3Dhq1Vz0983R%26redirectPath%3D%252Fsaml%252Finit%253Fredirect_uri%253D%252Fcatalog%252Fcourses%252F3177404

To ensure you have access to the Essentials tool, check to see if you have the Claim Status role. If you don't have access, contact the Essentials administrator for your office to decide if you need this role.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email:mhcproviderjustthefax@molinahealthcare.com
Please include provider name and fax number and you will be removed within 30 days.