

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

PROVIDER TYPES: **Medical Group/ IPA/MSO****Primary Care**

- IPA/MSO
- Directs

Specialists

- Directs
- IPA

 Hospitals**Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

Electronic Visit Verification – Home Health Care Services Implementation

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

The California Electronic Visit Verification (CalEVV) program is pleased to announce that as of January 1, 2023, our Home Health Care Services (HHCS) is now live.

Am I subject to Electronic Visit Verification (EVV)?

Please visit the Department of Health Care Services (DHCS) EVV website at: <https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx> to review our Provider Types and Codes document to access "EVV Provider Type, Procedure, and Place of Service Codes" to determine which providers are impacted by EVV requirements and who need to register in the CalEVV system. *Please note, DHCS may amend this document at any time due to federal requirements.*

What does this mean for providers?

HHCS providers, including Individual Nurse Providers (INP), who provide in-home services, are to be registered into the CalEVV system, have completed training, and are submitting Cures compliant EVV visit data for each in home visit starting January 1, 2023. Cures compliance means that all six required data elements are captured for each in home visit and match to the claim or encounter that is submitted for reimbursement. Providers should now be capturing EVV visits through either the Sandata Mobile Connect (SMC) or Telephonic Visit Verification (TVV) and through either the state provided CalEVV system or a chosen Alternate EVV system.

What does this mean for Jurisdictional Entities (JE)?

A JE is a business entity responsible for the delivery or coordination of care for one or more Medicaid programs. For DHCS, examples of JEs include home and community-based waiver agencies, managed care plans, counties, and DHCS for our Fee-For-Service providers. JEs do not need to register unless they provide direct services to our beneficiaries. Providers are responsible for registering in the CalEVV system and submitting Cures compliant EVV visit data. JEs are to provide technical assistance to their providers to assist with the completion of their provider's onboarding process. JEs with questions around oversight should contact the DHCS EVV team. JEs have been granted access to two data tools, Aggregator and Business Intelligence (BI) tool, to assist in monitoring their providers to ensure EVV compliance. If you need access, please contact our EVV team for more information. JEs can utilize these two tools to verify if their providers are registered and submitting all six Cures compliant EVV visit data elements for each in home visit.

The CalEVV program team and its partners are here to help you and answer questions:

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name and fax number and you will be removed within 30 days.

- For general questions about the CalEVV program, please email EVV@dhcs.ca.gov
- For technical assistance in using the CalEVV system or to register for training, please call or email the Customer Support team at 1 (855) 943-6070 or CACustomerCare@sandata.com.
- For Alternate EVV assistance, please call or email the Alternate EVV Customer Support team at 1(855) 943-6069 or CAAltEVV@sandata.com.

Please continue to monitor the California Department EVV webpages for additional information on the program:

- DHCS EVV Webpage: <https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx>
- DDS EVV Webpage: <https://www.dds.ca.gov/services/evv/>

Thank you for your participation in the CalEVV program.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com

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