Re: Changes to prior authorization requirements

September 12, 2024

Dear Valued Provider:

As part of our effort to ease provider administrative work and ensure our members live healthier lives, we continue to refine our prior authorization (PA) requirements. We do this by adding and removing PA requirements for certain medications and services. Codes that become obsolete or retired will be removed from prior authorization requirements.

Effective October 13, 2024 the following changes are being made for services that requiring PA.

Additional services added for PA:

Transplants/Gene Therapy	C9172
Experimental/Investigational	0868T

PA requirement removed:

Deleted/Invalid Codes for	C9787,C9790, C9166, C9167, C9150
Multiple Categories	J9258, 0078U, 0167U, 0396U

The Molina Healthcare website PA code lookup tool is located at Molina Healthcare Arizona Providers. You can access the prior authorization form on this site under Forms then Utilization Management. For providers not wanting to use the Availity provider portal, faxed requests are accepted.

Service Type Fax number:
  Outpatient Medicaid 888-656-7501
  Inpatient Medicaid 888-656-2201
  Advanced Imaging 877-731-7218
  Pharmacy (both Medical and Pharmacy benefit) 844-271-6887
  Dental (non-hospital) 262-241-7150
  Dental (hospital and SPU) 262-834-3575
  Transplant 877-813-1206

If you have any questions, comments or concerns about these changes and/or this process, please call us at (800) 424- 5891 Monday-Friday 8 AM to 6 PM. If you also treat DSNP members, please refer to the authorization list located at Medicare Providers (molinahealthcare.com). If you have questions or need prior authorization for a DSNP member, call (800) 424-4509.

Sincerely, Molina Healthcare of Arizona, Inc.