

# Molina Healthcare of New Mexico

# Provider Bulletin

June 2024

## An important message from Molina Healthcare of New Mexico to our members and providers in and near Ruidoso

Molina Healthcare of New Mexico extends its thoughts to those impacted by the wildfires. We are here for you. If you have any questions or concerns about your coverage, services, medicines or upcoming visits, please call Member Services at **(888) 295-7651 (TTY: 711)**. You can also call our 24-hour Nurse Advice Line at **(888) 275-8750 (English)** or **(866) 648-3537 (Spanish)**.

If you have an emergency, please go to the nearest emergency room or call 911.

If you lost your prescriptions in the wildfire or during an evacuation, Molina will provide an emergency refill. To find a pharmacy near you, visit the Find a Pharmacy tool at [MolinaMarketplace.com](https://www.molina.com/Marketplace) or call **(800) 237-2767 (TTY: 711)**.

You can also visit [MolinaHelpFinder.com](https://www.molina.com/HelpFinder) for help finding more emergency services, like food and housing assistance. Please use these resources if you need them.

More resources:

- American Red Cross: **(800) RED-CROSS ((800) 733-2767)** or [Redcross.org/en/where](https://www.redcross.org/en/where)
- New Mexico Emergency Management local preparedness coordination: **(505) 584-8708** or [dhsem.localprepared@dhsem.nm.gov](mailto:dhsem.localprepared@dhsem.nm.gov)