Provider Bulletin

Molina Healthcare of New Mexico, Inc.

August 30, 2024

Molina Healthcare has identified a system issue affecting the billing processing for procedure code G9006. Molina is actively working with IT to resolve the configuration, which we expect to have fully resolved by 9-3-24. Since the issue was identified, Molina Health Plan Operations has commenced manually processing of the current inventory of 330 claims which will also be released for payment by 9-3-24. Molina will continue collaborating with the agencies to ensure that all approved G9006 authorizations are paid out accordingly moving forward.

Please email your general inquiries to MHNM.ProviderServices@MolinaHealthcare.com, and they will be routed to the appropriate individual. Thank you for your commitment to serving Molina Healthcare of New Mexico Members and the community!