

Provider Bulletin

Molina Healthcare of New Mexico, Inc.

January 30, 2025

Letter of Direction (LOD) 29-1: Nursing Facility Retro-payment Update

The purpose of this provider bulletin is to provide an update regarding the implementation of LOD 29-1, dated November 15, 2024, specifically addressing the Health Care Quality Surcharge (HCQS) Nursing Facility Per Diem and Market Basket Index (MBI) increase for State Fiscal Year 2025 (July 1, 2024, through June 30, 2025). This LOD is mandated by New Mexico statute §7-41-4 and §7-41-6 NMSA 1978, which was originally enacted under Senate Bill 246 (SB246) during the 2019 Regular Legislative Session. For additional information, visit www.hca.nm.gov or [LOD-29-1-HCQS-Per-Diem-MBI-Increase-for-SFY-2025-RR-LOD-29.pdf](#).

Molina Healthcare understands the importance of timely payment, and accordingly, the retroactive payments for claims received back to July 1, 2024, will be made to our Nursing Facilities by February 7, 2025.

We are committed to completing this process as swiftly and accurately as possible to minimize any inconvenience to our Nursing Facility providers. Our Provider Relations Team is available to provide support and address any questions or concerns you may have. We understand that changes of this nature can be complex, and we are here to assist you through this process. If you are unsure whom to contact, please visit: [New Mexico Providers Home](#) or [Molina Healthcare of New Mexico provider network contacts 2025](#).

Helpful resources

Molina provider websites:

- [Marketplace](#)
- [Medicaid](#)
- [Medicare](#)

Please email your general inquiries to MHNM.ProviderServices@MolinaHealthcare.com, and they will be routed to the appropriate individual. Thank you for your commitment to serving Molina Healthcare of New Mexico members and the community.