

# Provider Bulletin

Molina Healthcare of New Mexico, Inc.

January 30, 2025

## **Communication from the NM Health Care Authority (HCA) regarding the Federal Office of Management and Budget (OMB) Federal Freeze Update**

We understand that the memo released by the Federal Office of Management and Budget (OMB) on Jan. 27 has created concern among HCA customers, community partners, health care providers, tribal communities, families, and the general public. The New Mexico Health Care Authority is closely monitoring developments and assessing any potential impacts on those we serve.

We want to reassure our customers, providers, families, tribal communities, and the public that the services, benefits, and programs administered by the Health Care Authority remain operational and available to those in need.

The OMB has clarified that programs such as Medicaid and SNAP will continue without interruption.

Additionally, [Yes.nm.gov](https://www.yes.nm.gov) remains available for New Mexicans to apply for, renew, and manage their benefits. The New Mexico Provider Enrollment portal and the Medicaid provider claims payment portal are fully functional, and provider claims are being processed.

We appreciate your patience as we continue to monitor this evolving situation and will provide updates as more information becomes available.

Thank you for your trust and the opportunity to serve you.

### **Helpful resources**

Molina provider websites:

- [Marketplace](#)
- [Medicaid](#)
- [Medicare](#)

Please email your general inquiries to [MHNM.ProviderServices@MolinaHealthcare.com](mailto:MHNM.ProviderServices@MolinaHealthcare.com), and they will be routed to the appropriate individual. Thank you for your commitment to serving Molina Healthcare of New Mexico members and the community.