



## Molina Healthcare of New Mexico provider network contacts 2025

### Molina Healthcare New Mexico (MHNM) network management & services leadership

**Jennifer Sandoval, MHA**  
**Vice President, Network Strategy & Services**

Jennifer has oversight and responsibility of MHNM Network Management, which includes credentialing, contracting, provider services and provider data management.

Mobile: (505) 304-5193 Email: [Jennifer.Sandoval2@MolinaHealthcare.com](mailto:Jennifer.Sandoval2@MolinaHealthcare.com)

**Erica Archuleta**  
**Director, Provider Contracts**

Erica oversees provider contracting to ensure a robust network of providers through network development and the coordination of configuration, credentialing and accuracy of provider data.

Mobile: (505) 487-0875 Email: [Erica.Archuleta@MolinaHealthcare.com](mailto:Erica.Archuleta@MolinaHealthcare.com)

**Sean Preston**  
**Director, Value-Based Programs**

Sean oversees value-based programs to ensure partnerships with contracted providers with an emphasis on innovative payment models that link reimbursement to patient outcomes and quality of care.

Mobile: (505) 219-1444 Email: [Sean.Preston@MolinaHealthcare.com](mailto:Sean.Preston@MolinaHealthcare.com)

**Christi LaPlante**  
**Director, Provider Relations**

Christi oversees the establishment and maintenance of collaborative relationships with Molina's health care practitioners and facility providers, which includes provider engagement, network development and the coordination of configuration, credentialing and accuracy of provider data.

Mobile: (505) 549-5116 Email: [Christi.LaPlante@MolinaHealthcare.com](mailto:Christi.LaPlante@MolinaHealthcare.com)

**Marlene Driscoll**  
**Manager, Provider Relations**

Marlene oversees the establishment and maintenance of collaborative relationships with Molina's health care practitioners and facility providers, which includes provider engagement, education and provider service functions.

Mobile: (505) 264-2962 Email: [Marlene.Driscoll@MolinaHealthcare.com](mailto:Marlene.Driscoll@MolinaHealthcare.com)



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## Health systems, hospitals, large provider groups, Indian health care providers (IHCP)

### Provider Relations

**Jennifer Carlson**

Provider Relations Manager

Phone: (505) 239-2061

Fax: (505) 798-7313

Work email:

[Jennifer.Carlson@MolinaHealthcare.com](mailto:Jennifer.Carlson@MolinaHealthcare.com)

### Contracting

**Bridgette Benavidez**

Provider Contracts Manager

Phone: (505) 219-0019

Fax: (505) 798-7313

Work email:

[Bridgette.Benavidez@MolinaHealthcare.com](mailto:Bridgette.Benavidez@MolinaHealthcare.com)

**Specific providers:** San Juan IPA, New Mexico Cancer Care, Desert States Physical Therapy, White Sands Healthcare System, Indian healthcare providers and school based

**Hospitals & hospital groups statewide:** UNM Health Sciences, Presbyterian Healthcare Systems, Texas Tech El Paso, Sierra Vista Hospital, Mountainview (and all other CHS Hospitals), Christus St. Vincent, Miners Colfax, Union County General, Rehoboth McKinley Health Care, Cibola General, Guadalupe County Hospital, Alta Vista Regional and Holy Cross

## Federally Qualified Health Centers (FQHCs)

### Provider Relations

**Victoria Perez**

Lead Rep, Provider Relations

Phone: (505) 627-8236

Fax: (505) 798-7313

Work email:

[Victoria.Perez@MolinaHealthcare.com](mailto:Victoria.Perez@MolinaHealthcare.com)

### Contracting

**Bridgette Benavidez**

Provider Contracts Manager

Phone: (505) 219-0019

Fax: (505) 798-7313

Work email:

[Bridgette.Benavidez@MolinaHealthcare.com](mailto:Bridgette.Benavidez@MolinaHealthcare.com)

**Territory:** All FQHC providers statewide

**Specific providers:** Ben Archer Health Care, Debaca Family Health, La Clinica de Familia, PMS, First Choice Community, La Casa de Buena Salud, La Familia, El Centro Family Health and all Federally Qualified Health Centers

## LTSS and ancillary providers statewide

### Provider Relations

**Jennifer Aguilar**

Lead Rep, Provider Relations

Phone: (505) 584-1105

Fax: (505) 798-7313

Work email:

[Jennifer.Aguilar@MolinaHealthcare.com](mailto:Jennifer.Aguilar@MolinaHealthcare.com)

### Contracting

**Candice Kelly**

Provider Contracts Manager

Phone: (505) 218-6238

Fax: (505) 798-7313

Work email:

[Candice.Kelly@MolinaHealthcare.com](mailto:Candice.Kelly@MolinaHealthcare.com)

**Specific providers:** All LTSS and ancillary providers statewide



# Molina Healthcare of New Mexico provider network contacts 2025

## Behavioral health providers statewide

### Provider Relations

**Victoria Perez**

Lead Rep, Provider Relations

Phone: **(505) 627-8236**

Fax: **(505) 798-7313**

Work email:

**Victoria.Perez@MolinaHealthcare.com**

**Specific providers:** All behavioral health providers statewide

### Contracting

**Rolando Benavidez**

Provider Contracts Manager

Phone: **(505) 270-2785**

Fax: **(505) 798-7313**

Work email:

**Rolando.Benavidez@MolinaHealthcare.com**

## Physical health providers statewide

### Provider Relations

**Karla Aguirre**

Sr. Rep, Provider Relations

Phone: **(505) 607-4264**

Fax: **(505) 798-7313**

Work email:

**Karla.Moreno@MolinaHealthcare.com**

**Territory:** Physical health providers statewide

### Contracting

**Bridgette Benavidez (interim)**

Provider Contracts Manager

Phone: **(505) 219-0019**

Fax: **(505) 798-7313**

Work email:

**Bridgette.Benavidez@MolinaHealthcare.com**

## General Contact Information

### Type of request

### Contact

New Provider contract requests

**NMProviderContracting@MolinaHealthcare.com**  
 Fax: **(505) 798-7313**

Adding Providers to existing contracts:

- New provider joining an existing contracted group requires credentialing
- Rosters

**MHNMCredentialing@MolinaHealthcare.com**  
 Fax: **(505) 348-0932**

**MHNM.ProviderServices@MolinaHealthcare.com**

General Provider questions/inquiries and Medicare Model of Care (MOC) training attestations

**MHNM.ProviderServices@MolinaHealthcare.com**  
 or contact your Provider Relations representative.

Provider appeals & grievances

Molina Healthcare of New Mexico  
 PO Box 182273  
 Chattanooga, TN 37422  
 Phone: **(855) 322-4078**

Claims disputes/reconsiderations fax:  
**(855) 378-3642**

Provider appeals fax: **(855) 378-3643**

### **Molina Healthcare website**

(Provider updates, newsletters, provider manual, forms, resources, provider portal)

New Mexico Providers Home  
**(MolinaHealthcare.com)**