



Monthly Topics for September 2020

All "Just the Fax" publications are available on Molina Healthcare's website via this link
<https://www.molinahealthcare.com/providers/mi/medicaid/comm/Pages/provmailings.aspx>

Update to Molina Healthcare 2020 PCP Pay for Performance Program

Molina Healthcare is grateful for the support of our Primary Care Practitioners ("PCP") as we collaborate to assure that Molina Healthcare members have access to care through this unprecedented COVID-19 pandemic. In the spirit of our continued collaboration, Molina Healthcare is updating its 2020 PCP Pay-for-Performance Program to include one-time payments to support your telehealth activities in order for you to continue to improve the quality of care our members receive and ensure that they receive necessary services.

The one-time Telehealth payments will be made in September, based on Molina Healthcare's Medicaid and Marketplace membership attribution as of September 1, 2020

The Provider Services Representatives will be contacting those PCP offices that potentially qualify for this incentive.

Please feel free to contact your Providers Services Rep. or the Provider Services Help Desk with any questions.

Single Preferred Drug List

Reminder; Effective October 1, 2020, the Michigan Department of Health and Human Services (MDHHS) will implement a Single Pharmacy Drug List (PDL) for all Michigan Medicaid Health Plans for Medicaid members. Molina began sending letters to our Medicaid members affected by this change beginning August 1, 2020. Letters were also sent to the prescribers from CVS Pharmacy.

Molina Healthcare has modified the authorization requirements for certain medications in effort to assist providers and members with the transition to the Michigan Department of Health and Human Services' (MDHHS) Single Preferred Drug List (PDL) that goes into effective October 1, 2020.

Molina will allow certain medications that are listed on the Single PDL to be filled at the pharmacy without the need for prior authorization **effective immediately**. For a list of those medications, please visit the Healthcare Professionals/Communications/Provider Mailings section on our website. You can also access the site via this link

<https://www.molinahealthcare.com/providers/mi/medicaid/comm/provmailings.aspx>

Provider Satisfaction Survey sent out in September

WE LOOK FORWARD TO YOUR FEEDBACK!

To improve the quality of service to our provider partners and their staff, MHM is in the process of conducting its annual Provider Satisfaction Survey. The survey will give your office the opportunity to share your opinions about the care and service we provide at MHM and help us learn more about provider satisfaction. Each completed survey is reviewed and analyzed. We use this information to find out how we can better serve you, and more importantly, to find out how we can better work with you to serve our members.

Model of Care Attestation

Molina Healthcare of Michigan is required to provide annual training to our entire Medicare contracted provider network, regarding its MOC program for dual eligible enrollees. To ensure Molina Healthcare remains compliant with CMS regulatory requirements for MOC training, receipt of a completed Attestation Form is due to Molina Healthcare no later than **October 31, 2020**. A big Thank You to those that have already completed the annual training and submitted their signed attestation.

Provider Training material can be found on the Molina Medicare website under Molina Healthcare Model of Care or through the following link:

<https://www.molinahealthcare.com/providers/common/medicare/~media/Molina/PublicWebsite/PDF/Providers/common/medicare/2020-MOC-Provider-Training.pdf>

For a copy of the MOC Attestation please visit the Molina Medicare website at:

<https://www.molinahealthcare.com/~media/Molina/PublicWebsite/PDF/Providers/common/medicare/model-of-care-mi-2020.pdf>

If you are completing the training as a group, one MOC Attestation Form should be submitted that applies to all in the group by the individual with authority to sign on behalf of the group. An attendance log MUST also be included with your form. Please return the signed form via email to: MHMProviderServicesMailbox@MolinaHealthCare.Com

Important Reminder on Updating Provider Information

It is important for Molina Healthcare of Michigan (Molina Healthcare) to keep our provider network information up to date. Up to date provider information allows Molina Healthcare to accurately generate provider directories, process claims and communicate with our network of providers. Providers must notify Molina Healthcare in writing at least sixty (60) days in advance. Changes can be submitted on the Provider Change Form located on the Molina Healthcare website at www.MolinaHealthcare.com under the Provider Forms section.

https://www.molinahealthcare.com/providers/mi/medicaid/forms/~media/Molina/PublicWebsite/PDF/providers/mi/medicaid/forms/forms_MI_ProviderChangeForm.pdf. Changes can also be submitted directly from Molina's website within the Provider Directory or via the Web Portal

Exciting News about Molina's New Web Portal

Molina is in the process of converting their Web Portal to Availity. Currently Availity is live with Molina Healthcare of Florida. Michigan is slated to go live in 2021. More news on this to follow.

What is the difference between Influenza (Flu) and COVID-19?

Influenza (Flu) and COVID-19 are both contagious respiratory illnesses, but they are caused by different viruses. COVID-19 is caused by infection with a new coronavirus (called SARS-CoV-2) and flu is caused by infection with [influenza viruses](#). Because some of the symptoms of flu and COVID-19 are similar, it may be hard to tell the difference between them based on symptoms alone, and testing may be needed to help confirm a diagnosis. Flu and COVID-19 share many characteristics, but there are some key differences between the two. While more is learned every day, there is still a lot that is unknown about COVID-19 and the virus that causes it. [This table](#) compares COVID-19 and flu, given the best available information to date. To learn more about COVID-19, visit [Coronavirus \(COVID-19\)](#). To learn more about flu, visit [Influenza \(Flu\)](#). Information about influenza [new vaccines available this year](#). Information for influenza [vaccination timing this year](#).

Molina is available for your questions or concerns. You may contact your Molina representative by calling our Provider Customer Service line at 855-322-4077, or email MHMProviderServicesMailbox@MolinaHealthCare.Com