 # Just the Fax

A fax bulletin from Molina Healthcare of Michigan (MHM) • August 19, 2021

Exciting Update Coming Soon!

Prior Authorizations on the Availity Web Portal

On April 17, 2021 Molina Healthcare of Michigan (Molina) transitioned to a new provider portal platform called the Availity Provider Engagement Portal.

Currently the following functions are accessible to registered users of Availity:

- Submit claims, send supporting claim documentation, and check claim status.
- Check member eligibility and benefits.
- View remittances and EOPs/EOBs.
- Access Molina-specific resources through a dedicated payer space on Availity Portal:
  - View and navigate through your member roster.
  - Submit claim appeal/dispute/reconsideration.
  - Compare your HEDIS scores with national benchmarks.

Beginning September 18, 2021, the Authorizations & Referrals function will be live on the Availity platform., With this function, providers will be able to submit and view prior authorizations.   This function will be available for Molina Healthcare of Michigan registered Availity users that are assigned one of the following Roles:

- Authorization and Referral Request, and/or
- Authorization and Referral Inquiry

Training on the Prior Authorization processes within Availity will be offered later.

If you are not currently registered with Availity, it is easy and free of charge.   All you will need to do is Click here to register or go to https://www.availity.com/provider-portal-registration for the new Molina Portal with Availity. After you register, you will receive a prompt that will guide you through onboarding into the new portal.

If you have additional questions, please contact your Provider Representative directly or you can contact the Provider Services Department at MHMProviderServicesMailbox@MolinaHealthcare.com or call us at 248.792.0905.

Thank you for serving Molina Members!