



Monthly Topics for July 2021

All Just the Fax publications are available on Molina Healthcare's website via this link <https://www.molinahealthcare.com/providers/mi/medicaid/comm/Pages/provmailin gs.aspx>

Juvenile Arthritis Awareness Month

July is Juvenile Arthritis Awareness Month. Nearly 300,000 children have been diagnosed with some form of Juvenile Arthritis. Juvenile Arthritis early symptoms are often overlooked by parents and written off as swollen joints, flu bug, or rash because of an allergic reaction.

Many do not know that children can even get arthritis. Since a child's immune system is not fully formed until around 18, an "autoimmune" form of arthritis is especially aggressive in children, compromising their ability fight normal diseases and leaving them open to complications that may affect their eyes, bone growth, etc.

Common symptoms include:

- Limping in the morning due to a stiff knee
- Excessive Clumsiness
- High fever and skin rash
- Swelling lymph nodes in the neck and other parts of the body

For more information on Juvenile Arthritis, please see the Juvenile Arthritis fact sheet in this month's rounding attachments and/or visit: <https://curearthritis.org/juvenile-arthritis/>

New Phone and Fax List

Molina is excited to provide an updated phone and fax list to make easy to locate our contact information. Please see a copy of the phone and fax list in this month's rounding attachments.

Sunset of eviCore

Effective September 1, 2021, prior authorization requests and medical coverage appeals for Molina Healthcare members that are currently required to be submitted through eviCore will transition back to Molina. This change will apply to all Molina lines of business. Further information on specifics on where to submit the authorizations will be forthcoming.

Hep C Initiative

The Michigan Department of Health and Human Services and Michigan Medicaid partnered with research-based global biopharmaceutical company, AbbVie, in effort to eliminate hepatitis C through the **We Treat Hep C Initiative**.

In Michigan it is estimated that 200,000 are living with Hepatitis C. Those living with Hep C are often unaware they have it and it can be silently spread quickly as individuals may not have symptoms for years.

For additional information on MDHHS Hepatitis C Elimination Plan, please visit the link below. To see how Molina Healthcare of Michigan is aligning with MDHHS program, please see the fax blast that went out on June 30, 2021.

https://www.michigan.gov/mdhhs/0,5885,7-339-71550_2955_2976_94001_105637---,00.html

Molina New Provider Online Directory (POD)

Molina is moving to a new Online Provider Directory and your accurate information is essential to our members/your patients finding you. Molina members utilize our directory to find the right providers for the care they need. Please take this opportunity to confirm your demographic information and any special areas of focus or training are up to date and relevant using this link:

<https://providersearch.molinahealthcare.com/Provider/ProviderSearch?RedirectFrom=MolinaStaticWeb>

Please note that Molina utilizes two forms for credentialing and terms/changes:

- 1- Provider Roster- the Roster is used to submit a new location or provider for credentialing. The Roster should be completed in full and submitted with a line for each service location the provider will be practicing at.
- 2- Provider Change Form- the Provider Change Form is used for terms, panel changes, and demographic changes.

A copy of the Roster Template and the Provider Change Form are in the rounding documents for the month. They can also be located at in the frequently used forms section on our website via the link below:

<https://www.molinahealthcare.com/providers/mi/medicaid/forms/fuf.aspx>

Provider Virtual Visit Material

Molina Healthcare of Michigan has created a space within our communications tab on our website that has an electronic copy of our monthly rounding packet. Although we may not be able to reach out each month directly, Molina wants to make sure that our Providers have all the information easily accessible to them. Please review the monthly rounding packets at the link below each month for updates.

<https://www.molinahealthcare.com/providers/mi/medicaid/comm/prmaterial.aspx>

Availity

Good news! Training for Availity will continue into July. Please see attached the flyer for registration and additional information.

July sessions coming soon in the Availity Learning Center (ALC)

- July 9, 2021, 1:00 – 2:15 p.m. Eastern time
- July 19, 2021, 1:00 – 2:15 p.m. Eastern time
- July 21, 2021, 12:00 – 1:15 p.m. Eastern time
- July 29, 2021, 2:00 – 3:15 p.m. Eastern time

Model of Care Provider Training 2021

Molina Healthcare of Michigan is required to provide annual training regarding our Model of Care program for Medicare enrollees. The Model of Care is the foundation for Molina's care management policy, procedures and operational systems for our Medicare population. Molina is being proactive this year and moved up the Model of Care training. If you have not sent the attestation form, please do so as soon as possible.

The written training materials on the Molina Healthcare Model of Care can be found on the Molina website at:

<https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/common/medicare/model-of-care-Provider-Training.pdf> Please use Google Chrome to access this link.

If you are completing the training as a group, one MOC Attestation Form should be submitted that applies to all in the group by the individual with authority to sign on behalf of the group. An attendance log MUST also be included with your form. Please return the signed form via email to: MHMProviderServicesMailbox@MolinaHealthCare.Com